



Customer Service Representative *Spectrum* Middletown, NY

Overview: Spectrum is seeking **Rep 1, Customer Service Internet/Voice** positions in Middletown.

The Rep 1, Customer Service Internet/Voice position is a tech-savvy problem solver who can multitask to repair a variety of services and equipment. Internet/Voice Repair Representatives use patience and effective communication skills to uncover customer needs, answer questions, and leave a positive impression on customer interactions.

Skills needed to perform job:

Customer Service

Tech Savvy

Troubleshooting

Heavy Volume Phone Experience

Requirements:

High School Diploma/GED

Shift, Salary and Benefits: These are full time positions, Second and Third Shifts, Monday - Sunday, \$20 hourly, Benefits include, Health Insurance, Dental Insurance, Paid Vacation, Paid Sick Leave, 401K Retirement, and fully paid training and time off, comprehensive health packages, retirement savings, free Spectrum services where available, and more.

Apply by clicking this link <https://jobs.spectrum.com/job/middletown/rep-1-cust-svc-internet-voice/4673/62196665104>